

FAFSA & CSS/Financial Aid PROFILE Resources

If you need help completing the Free Application for Federal Student Aid or the CSS/Financial Aid PROFILE—or wondering where to start—you can turn to these resources:

FAFSA Resources

1

[FAFSA on the Web](#)

You will fill out the FAFSA on this website. You will also find the following FAFSA contact information if you have questions about the FAFSA:

- FAFSA hotline: (800) 433-3243
- Contact by email: FederalStudentAidCustomerService@ed.gov

When working on the FAFSA online, you can click the *Live Help* button for assistance.

2

[FAFSA on the Web Worksheet](#)

This annually updated FAFSA on the Web Worksheet provides a preview of FAFSA questions.

3

[FAFSA YouTube Videos](#)

FAFSA videos from the U.S. Department of Education include a FAFSA overview and how to complete the FAFSA.

4

[Financial Aid Toolkit](#)

This federal website provides student aid information for counselors, nonprofits and college consultants. Families can take advantage of the materials.

On the toolkit website, you'll also see this 49-page guide that provides a great deal of background on the federal financial aid system and FAFSA.

- [2017–2018 Counselors and Mentors Handbook on Federal Student Aid](#)

5

[Khan Academy Video: FAFSA Walkthrough](#)

This step-by-step video guide, narrated by the financial aid director at Stanford University, explains how to complete the FAFSA.

6

[National Association of Student Financial Aid Administrators](#)

This website for financial aid professionals includes a section entitled, [Students, Parents & Counselors](#). You'll find information about financial aid on this site, including links to state aid programs in the 50 states.

7

[College Goal Sunday](#)

Scattered across the country are seasonal events scheduled to help families with their FAFSA. College Goal Sunday events, for instance, are held in dozens of states and the District of Columbia.

8

[FAFSA Guide from Edvisors](#)

The Edvisors Network publishes a free yearly book—*Filing the FAFSA: The Edvisors Guide to Completing the Free Application for Federal Student Aid*—that is updated annually by nationally recognized financial aid experts.

This lengthy guide provides a line-by-line explanation of the FAFSA, as well as advice on how to maximize financial aid, avoid errors, and complete the application painlessly. To obtain the guide, you have to share your contact information.

CSS/Financial Aid PROFILE Resources

1

[CSS/Financial Aid PROFILE website](#)

You will fill out the PROFILE on this website. You will also find links to information about this financial aid application that roughly 230 colleges and universities (nearly all private) use.

In addition, the website contains contact support links if you have questions about the PROFILE:

- Hotline for families: (844) 202-0524
- Hotline for school counselors: (866) 881-1167
- Contact by [email](#).
- Contact by [live chat](#).
- [Support Center's FAQs](#): The site provides more than 200 Q&As on PROFILE issues.

2

[Khan Academy's Video: How to Complete the PROFILE](#)

This is a helpful step-by-step tour on how to complete the PROFILE. The tutorial, provided by the nonprofit Khan Academy, is narrated by Stanford University's financial aid director.

3

[PROFILE Colleges](#)

Here is the list of colleges and universities that use the PROFILE.

4

[PROFILE's 2017-2018 PROFILE FAQs & Glossary](#)

The College Board, which created the PROFILE, releases a lengthy publication every year that tries to anticipate many questions that parents have about the PROFILE. I would urge you to take a look at this 54-page PDF.

5

[PROFILE Fee Waivers](#)

Explanation on who is eligible to file the PROFILE for free.